

[Time:2.30]

[marks. 75]

Please check whether you have got the right question paper.

- N.B: i) All questions are compulsory
 ii) Figures to the right indicate full marks
 iii) Support your answer with suitable examples

- Q.1** Answer **any 2** questions from the following **15**
 a. Explain the need of India Ethos
 b. Differentiate between Indian management and western management
 c. What are the management lessons learnt from the Vedas?
- Q.2** Answer **any 2** questions from the following **15**
 a. What is the work ethos? Explain the levels of work ethos.
 b. Discuss the values for Indian manager.
 c. Explain the impact of values on employees, customers and government.
- Q.3** Answer **any 2** questions the following **15**
 a. Explain the stress management techniques
 b. Differentiate between transactional and transformational leadership
 c. Explain the Saam, Daam, Dand and Bhed theory of motivation
- Q.4** Answer **any 2** questions from the following **15**
 a. Explain Gurukul system of learning and give its features
 b. Explain the laws of karma
 c. Discuss how Indian ethos helps in personality development
- Q.5** Read the given case study and answer the questions given below **15**
 Sunil Power Tools is an industrial establishment based in Belapur. It is owned by Mr. Sunil Mishra, who is the managing director of the company. The company is reputed for its quality products. Mr. Ramakant is a union leader of the company and also works as a machine operator, in the production department. This department is looked after by Mr. Soni, an engineer specialized in metallurgy. Since Mr. Ramakant is a union leader, he could not give adequate attention to his job. He is egoistic and arrogant individual. Mr. Soni is a well-natured individual with professional acumen. Due to Ramakant's negligent attitude towards work, a consignment of 50 twist drills made ready for dispatch were delayed with major discrepancies in the item. During inspection of the item, by the quality control inspector, it was found that 8 twist drills were defective, when questioned by Mr. Soni, Ramakant was very rude and arrogant. Mr. Soni made a detailed report and submitted to the MD, the MD issued the charge sheet to Ramakant. Ramakant approached the MD with an apology and requested his case to be considered sympathetically.

Questions

1. Do you think, Ramakant's behavior will adversely affect organizational culture?
2. Suppose you were the MD who has an understanding of Indian Ethos, what action would you have taken on the apology of Mr. Ramakant?
